

Ontrack® Eraser



User Guide

Version 3.0

KROLL ONTRACK®

Quick Start Guide

Ontrack® Eraser Software™ is an erase solution designed to securely erase data from different data medias in an easy way. Ontrack Eraser Software is build up around 3 components, the Ontrack Eraser Network Server, the Ontrack Eraser Client and the Ontrack Eraser Client Configuration tool.

The Ontrack Eraser Client can either run indenpently on an IBM-compatible PC with a Pentium or greater processor or as a Windows based client in an Windows environment.

The Ontrack Eraser Network Server and the Ontrack Eraser Client Configuration tool is designed to run on a Windows server or on a Windows workstation. The Ontrack Eraser Network Server is administrated thru the Ontrack Eraser Software Server Administrator.

The Ontrack Eraser Client is either a Windows based erase client or a Linux based erase client. The Linux based erase client can be distributed either on a CD/DVD, USB bootable media, PXE server og RIS (WDS) server. The Windows based client can be distributed manually or via any Windows based system management software. The Ontrack Eraser Client handles the erase operation of the media selected. The Ontrack Eraser Network Server handles the license authorizations as well as handling the erase report database. The license to Ontrack Eraser is handled thru an USB license dongle called a Server License Dongle.

Prepare for installing Ontrack Eraser

Both the Windows Client and the Network Suite requires a Windows environment.

Before you can perform an erase process you have to ensure that the Server License Dongle is inserted in a USB port on the server and that the driver for the USB license dongle is installed (this will happened automatically if your are inserting the USB license dongle into a Windows 2003 Server og Windows XP operated machine).

How to install Ontrack Eraser Network Suite and Ontrack Eraser Windows Client

1. Ensure that you have inserted the Server License Dongle and that the driver is installed as weel (only when installing the Ontrack Eraser Network Suite).
2. Insert the Ontrack Eraser Software CD-ROM into your CD-ROM drive.
3. The installation program will start automatically. If it does not, click **RUN** on the Start Menu, and type **D:\setup.exe** where D: is th letter of your CD-ROM drive. Click OK.
4. Follow the on-screen instructions.

Please Note: Reference the Ontrack Eraser Software user guide for more information regarding the installation methods.

How to use the Ontrack Eraser Software

Launching the Ontrack Eraser Client Configuration tool gives you the option to either predefine an erase policy or creating your prefered distribution method for the Linux based erase client. Click on **Start, All Programs, Ontrack Eraser Network Suite,**

OE Client Configurator to start the client configuration tool. As an example you can create an .iso file containing all the necessary files to create a bootable CD/DVD containing the Linux based erase client (CD/DVD software for burning a CD/DVD is not delivered with Ontrack Eraser Software).

Please note: When you are running the standard setup of the Ontrack Eraser Software solution you have to ensure that there is a network connection between the Ontrack Eraser Network Server and Ontrack Eraser erase client. This is needed in order to ensure that the erase client can get an license authorization from the erase server.

How to get updates:

Ontrack Eraser is periodically updated and improved. When the updates become available you can download them from our www.ontrackeraser.com and install them in minutes. We recommend you check our website on a regular basis in order to ensure you have the latest updates available.

How to access your user guide:

For your convenience we have included the product user guide on the Ontrack Eraser CD-ROM.

How to get technical support:

Visit www.ontrackeraser.com/support and follow the instructions on the screen.

Ontrack Eraser erase client (Windows)

- Windows XP, Windows Vista, Windows 2000, Windows 2003
- IBM-compatible PC with a Pentium or greater processor
- VGA 800 x 600 or higher screen resolution
- RAM: Same requirement as for the platform
- 20 MB of free hard disk space

Ontrack Eraser erase client (Linux)

- IBM-compatible PC with a Pentium or greater processor
- VGA 800 x 600 or greater graphics capability (vesa compatibility)
- RAM: CD/DVD boot 64MB, USB, PXE and RIS Boot 128MB

Ontrack Eraser Network Server (OENS)

- Windows 2000, Windows XP, Windows 2003, Windows Vista
- IBM-compatible PC with a Pentium or greater processor
- VGA 800 x 600 or higher screen resolution
- RAM: Same requirement as for the platform
- 200 MB of free hard disk space

Servers Using Windows Vista

To run Ontrack Eraser Software on Servers using Windows Vista operation system, following ports must be configured:

- Ontrack Eraser Server Administration port: 4150
- Ontrack Eraser erase clients ports:
 - 4151 XMLRPC (request erasures,upload reports, etc.)
 - 4152 UPD (progress update)

www.ontrackeraser.com

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